

NU'S FLASH

DECEMBER
2010



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Is a **New Computer** on your list?

Laptops
Desktops
Hardware
Software
& More!

Holiday Layaway!

NU-Telecom and TechTrends offer a variety of laptops and desktop computers with different amounts of memory and storage. Not sure what you need? Our knowledgeable TechTeam members are available to meet with you one-on-one to discuss your specific uses and requirements for a computer so that they can offer expert advice on the best computer for your needs. Stop by to visit with the TechTeam today!



Business Search

People Search

Reverse Lookup

Map Search

NU-Telecom is proud to announce a new online local search directory:

www.localsolution.com

This new online directory is an extension of our print directory and provides you a quick and easy option for searching both business and residential listings in your area, along with reverse lookups and map searches too. And we've made it easy for you to access by adding a direct link from our website: www.nutelecom.net. Check it out today!

Customer Comments

"Fantastic services, A+"
~ Mary Arndt, Redwood Falls

"The guys did an excellent job for me and my family and explained everything. Wish all 'cable guys' were this good."
~ Randy & Beth Baker, Aurelia

TechTeam

How can I protect myself from email scams?

Phishing is when someone sends you an email falsely claiming to be someone else in an attempt to gain personal information, or directs you to websites or phone numbers where they will ask you to provide personal information. The collection of this private information can be used against you for identity theft.

Many phishing emails appear to come from a person or company that you know. They may even direct you to a website that looks just like a legitimate company's website – but it isn't. The fake website is actually used to gather your personal information such as usernames, passwords, bank account numbers, and more.

Companies should never ask you to disclose personal information, including usernames, passwords, credit card numbers, or social security numbers over email. If you suspect that you have received a phishing email, contact the company that appears to have sent the email and confirm the legitimacy of it before responding.

As a reminder, NU-Telecom will never request username and password information from our customers by email. All customer notifications from NU-Telecom will be sent from techteam@nu-telecom.net or estatementadmin@nu-telecom.net if you are an eStatement customer. These notifications begin with a "Dear Customer" greeting and contain local contact information for NU-Telecom offices. NU-Telecom does not send attachments without customer permission either. If you have additional questions or concerns about phishing emails, please contact NU-Telecom's TechTeam.



Paul - TechTeam Member
Certifications: *CompTIA® - A+, CompTIA® - Network+, and Microsoft Office Specialist Master Certification*

Protect Your Holiday Photos

NU-Telecom's on-line file backup can give you peace of mind knowing that your photos and data are protected from computer crashes or other disasters. It's simple and easy to use – call today to try a 30-day free trial!

30-Day FREE Trial!

Customer Appreciation WINNER



Lynda Goblisch of Redwood Falls was the winner of a Flip video camera at our 2010 customer appreciation events. Pictured are Tyler Frost, NU-Telecom, and Lynda.

Attention Unicel Customers

You will be receiving your new phone from AT&T in the mail within the next few weeks. Don't forget to stop by NU-Telecom to make sure your phone is ready for use. We have a wide selection of accessories for your new phones, plus we can recycle your old wireless phones too. Not a Unicel customer? It's not too late to take advantage of their great promotions! Visit your local NU-Telecom to learn more.



UNICEL
Authorized Agent



View NU's Flash on our website at www.nutelecom.net

All services and offers not available in all locations.

Tech Trends
Wireless

3

months free



Are you looking for a new cell phone? TechTrends Wireless has a variety of plans and phones to meet your needs. If you sign a new contract before the end of December, we will pay your first three monthly service bills! That's right - no payments until March 2011! Stop by your local NU-Telecom store to learn more.

Limited time offer. Some restrictions may apply.

Customer Comment Card Winners

Steve Schweim Kay Wilson
Tim Dunn

HIT MOVIES + ORIGINAL SERIES

BOUNDLESS
ENTERTAINMENT
FOR LESS

STARZ • ENCORE

1 MONTH
FREE

starz. encore

Offer good for new subscribers only. Offer ends 12-31-10. 3 mo. commitment required.



Corporate Office

27 N Minnesota St
New Ulm, MN 56073
507-354-4111

Local Offices

221 Main St
Aurelia, IA 51005
712-434-5989

2104 E 10th St
Glencoe, MN 55336
320-864-2818

235 Franklin St SW
Hutchinson, MN 55350
320-587-2323

421 S CSAH 34
Litchfield, MN 55355
320-593-2323

137 E 2nd St
Redwood Falls, MN
56283
507-627-4111

22 S Marshall
Springfield, MN 56087
507-723-4211

TechTrends

15 Berens Blvd
New Ulm, MN 56073
507-233-3000

Experience HDTV



1 month
FREE

HDTV

with

FREE Installation

Offer expires 12/31/10. 1 year commitment required.

Is Santa bringing you a new TV for Christmas? Get the most out of your new TV with HDTV service from NU-Telecom. High-definition service brings you a crystal-clear picture and digitally enhanced sound that makes your TV experience even better!

If you are interested in purchasing New Ulm Telecom Inc. stock,
please contact our corporate office.

Calendar of Events

DECEMBER

25th
Christmas
(offices closed)

JANUARY

1st
New Year's
(offices closed)

17th
Martin Luther King Day
(offices closed)

FEBRUARY

14th
Valentine's Day

Photo Contest Winners

Congratulations to our 2011 directory photo contest winners!

Aurelia
Dale Kaskey
Hutchinson/Litchfield
Krista Miller
New Ulm/Springfield/
Redwood Falls
Lisa Kral

Thank you to everyone that submitted photos this year.

Recycle Your Telephone Directories

As you receive your new 2011 directories, don't forget to recycle your old ones too. Minnesota law now requires all telephone directories must be recycled. Please bring your old directories to your local NU-Telecom office or recycle them with your home recycling program.



NU-Telecom employees enjoyed seeing so many of you at our 2010 Customer Appreciation events this year. Thanks for joining us!



Never Miss Your Favorite Show Again

Don't miss a minute of your favorite shows! Sign up for NU-Telecom's DVR and you can record all your favorite shows this winter. You can also pause and rewind live TV with a simple push of a button so that you don't have to miss your program when the phone rings or the dog is begging to go outside. Call your local NU-Telecom office today to check availability in your area.

Making Your Life Easier

Make your monthly bills easier with ACH payments at NU-Telecom. With ACH, your monthly bill is automatically deducted from your bank account each month so that you never have to worry about a late payment again. And it's FREE to sign-up! Call your local NU-Telecom office today for details.

\$3 off

your next monthly bill

When you sign up for ACH payments.

Offer expires 12-31-10.

Meet our Employees



Julie Read
Redwood Falls

My name is Julie Read and I am a Customer Service Representative in our Redwood Falls office. I have been a part of the NU-Telecom team for 8 ½ years and I really enjoy working

in one of the smaller offices. My favorite parts of my job are interacting with the customers and being challenged in my career. When I am not at work I love to travel, spend time with family and friends, and cheer for both the Redwood Valley girls basketball team and the Minnesota Vikings. I also enjoy being involved in my community by volunteering at the school's Booster Club and at church as a CCW member and 9th grade catechist.



Daniel Baker
Aurelia

Hi! I'm Daniel Baker and I've worked for NU-Telecom for over 6 years as a Customer Service Technician in the Aurelia office. I really enjoy working for a

community-caring employer and having the opportunity to work with my customers, friends and neighbors each day. I also love the ever evolving, challenging and exciting telecommunication industry. When I am not at work, I spend my time with family and friends, fishing, hunting and cheering on the Green Bay Packers! I also enjoy being involved in my community by being a member of the Aurelia Fire Department.